



*“One Company, Many Locations, Global Service”*



**Crane Service**

## Who We Are:

A 100% privately owned Australian company, Eilbeck Cranes has become an industry leader in the manufacture and service of Electric Overhead Travelling Cranes in the Australian market. As the sole distributor for German crane company "ABUS" since 1989 in Australia, New Zealand, India, Pakistan and Vietnam, Eilbeck Cranes is one of the leading ABUS agents in the world.

## Where We Operate:

With manufacturing bases and network of agents Australia wide, Eilbeck Cranes has the capability to supply and service cranes in every region of Australia. This includes remote and hostile environments such as LNG processing plants (Ex-rated cranes & hoists), Coal Washeries, Iron Ore Mines, Production Steel Mills, Hot Metal Furnaces and the Construction Industry.

# CHOOSE THE BEST SERVICE - CHOOSE EILBECK CRANES

## Technical Advantage:

Because Eilbeck Cranes is a leading manufacturer of cranes in Australia, our Technicians have the advantage of seeing cranes built from the ground up with an in-depth understanding of their electrical and mechanical operation. Eilbeck's Technicians and Engineers attending site are trained and experienced with many different types of cranes in addition to training on ABUS products and have access to Eilbeck's extensive technical library.

## Compliance:

Through scheduled maintenance and inspection, Eilbeck Cranes assists its customers fulfil their obligations for compliance to Australian Standards AS 2550-2011 and AS 1418-2011. Eilbeck can assist in determining the remaining life or Safe Working Period (SWP) of any crane which has changed its usage in accordance with AS 2550-2011 and provide solutions to recording any future usage to maximise the remaining SWP. Our technicians and engineers are capable of carrying out major inspections to evaluate the potential of modernising existing equipment to enable the customer to carry on working, knowing that their equipment is safe to use for a guaranteed period of time.

## Engineering Backup:

Eilbeck Cranes offers complete product support through comprehensive technical representation and 24 hour on-call breakdown, repairs and spare parts facilities across Australia.

## Scheduling:

Eilbeck's service managers regularly work around our customer's requirements to minimise downtime when it comes to scheduling service and repairs, whether it be night shift or on weekends.

## Spare Parts Backup:

Eilbeck Cranes carries extensive stocks of ABUS spare parts in Australia and has full backup from ABUS Germany's store with regular air freight shipments.

## Partnership:

At Eilbeck Cranes we provide more than a crane service, we can track the costs of your equipment, breakdown trends on your equipment and availability, which in turn allows you to meet your production needs and assists you with budgeting costs.

We pride ourselves as the crane company that sets common goals with our clients, who we like to think of as our partners.

We work with our partners in not only setting Key Point Indicators (KPI's), but meeting them also. We build relationships with our clients in order to achieve the best possible outcome.

## Quality and Safety:

With accreditations in ISO 9001 and AS 4801 Eilbeck Cranes is committed to quality and safety in all aspects of crane service and repairs. Quality service technicians back up Eilbeck's premium product with ongoing training in ABUS and other cranes, ensuring current, consistent expertise on a 24 hour on call basis, always underpinned by a firm belief in quality, safety and world class capabilities outcome.

## ISO 9001, 14001 & AS 4801:

ISO 9001  
AS/NZS 4801  
ISO 14001

BUREAU VERITAS  
Certification



## What We Offer:

As an expensive piece of capital equipment, downtime on a crane can be costly, however, with regular inspections, service and maintenance, crane safety and availability are greatly increased, minimising costly breakdowns and safety incidents. Eilbeck Cranes has a fleet of mobile service technicians capable of conducting:

- ✓ Inspection
- ✓ Service and Preventative Maintenance
- ✓ Overhaul
- ✓ Repair
- ✓ Modernisation
- ✓ Statutory Inspection
- ✓ Breakdown Call Out 24/7

## Crane Operator Training:

Our training is customised to your crane and any other specific requirements you may have. It will emphasise the correct way to operate your crane and highlight features that will enable better efficiency on usage. Correct training will translate to less operator errors, reduce crane misuse and minimise possible damage, thus saving you time and money in the long run.



Our training is presented by a qualified trainer who holds a Certificate IV in "Training and Assessment".

## FOR MORE INFO:



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[www.eilbeckservice.com](http://www.eilbeckservice.com)



# Mandatory Inspections - Did you know?

Mechanical components of any crane – generally moving parts like gearboxes, sheaves, rope drums and braking systems have a 10-year design life.

Structural items like beams and bolts have a 25-year design life.

Workplace Health & Safety Legislation and AS 1418 and AS 2550 specify mandatory major inspections at 10 years for mechanical components and 25 years for structural components.

Eilbeck Cranes has a team of engineers and technicians dedicated to mandatory inspections and overhauls. This team can work with your staff to customise the major inspection process and ensure compliance with statutory requirements.

For ABUS cranes, Eilbeck uses the ABUS 10 Year Kit to ensure key wearing components are replaced and supplied new from the original crane manufacturer. This results in minimal down time and a guaranteed 10 year further life.

